

Meeting Notes  
Waukesha, Washington, Ozaukee W-2 Community Steering Committee  
February 14, 2012 meeting

Attendees: Glen Lewinski, Waukesha County Community Block Grant Director; Diane Ripple, The Women's Center; Mark Poffinbarger, State of Wisconsin Division of Vocational Rehabilitation; Lee Patzer, Waukesha County Economic Development Corporation; Kim Savage, ResCare; Peter Schuler, Director Waukesha County Department of Health and Human Services; Luann Page, Waukesha County Department of Health and Human Services; Jane Batha, ResCare

Excused: Michael Bloedorn, Deputy Director Washington County Human Services Department; Robert Haupt, Director Ozaukee County Department of Human Services; Debra Wandsnider, Hebron House

The meeting started with members present introducing themselves and indicating where they were from.

Jane Batha described some of the changes to the W-2 program since the committee last met. In October, the Department of Children and Families released the allocations for the 2012 contract year. In January they acknowledge a mistake and rescinded the allocation and send out contracts for ½ of the original amount. DCF staff indicated agencies may get additional funds to this base allocation, but they should not count on it. They also indicated agencies should not increase programming or hire additional staff. This was not good news for ResCare as several new positions had been added in November and December including an additional Job Developer for the upper counties, a workshop facilitator for the three counties, a wellness coordinator to work with "4<sup>th</sup> Tier" W-2 clients, and the decision to move Kim Savage to W-2/FSET supervisor. Regardless, Jane indicated that based on her projections, ResCare would be able to end the contract in the black.

Jane presented the W-2 Case trends from 2007-2012. The difference between the highest caseload which occurred in August 2011 and the lowest caseload in that period was 155 clients. As of the date of this meeting, the caseload was 216.

Jane also presented the ending performance standards for 2011. ResCare achieved all but one of the required standards. There was some discussion about how the standards were measured and what specifically went into the measurements. Jane provided an example with the informational standard Work Participation Rates. Jane handed out the 2012 WPR which will be very difficult to reach on an individual agency basis. In 2011, both the All Family and the 2 Parent Family rates to be achieved for the State to achieve the standards for the feds was 33.8%. In 2012, because of losing the caseload reduction credit, the All Family rate will be 50% and the 2 Parent rate will be 90%.

Kim Savage walked the group through a demonstration of ResCare Academy. Lee Patzer showed good humor allowing Kim to use him as a client to demonstrate the Career Trait Profile. The group agreed this was a good tool to assist clients to understand themselves better and could be used to write a good resume or cover letter. Then Kim showed the course list and discussed the ways that clients can achieve certifications through achieving an 80% on a competency quiz after completion of the course. CEU's are available for some of the courses.

Mr. Schuler indicated that the Human Services Center on Riverview is being repurposed, and a new building will be built and ready for occupancy for all of the Human Services and Health Departments by

August 2013. This change is the result of many studies to determine the feasibility of continuing to use the current building. It was determine it would be much too expensive to retrofit and then maintain the current structure, although it is possible that during any type of courthouse renovation that the building might be used temporarily.

Ms. Ripple indicated that The Women's Center is seeing a high caseload of very complex cases. She indicated cases are difficult on the staff as well as the clients due to their serious nature.

Mr. Schuler indicated that as a part of Public Health in Waukesha County and the region, there will be two surveys done by separate entities and in different formats. The Community Health Improvement plan will start with a survey of residents and be completed by March 28. Also, Aurora Health Care will be conducting a separate random survey. Analysis of the data will be in April or May and final documents will be published by June. The results of the data will be shared with all health providers, human service agencies and any other interested parties.

The next Community Steering Committee meeting was scheduled for **Tuesday, October 30, 2012 at 1:00 p.m.** at the Workforce Development Center in Pewaukee.